



The Professional Path  
to Global Markets

## ERRATA SHEET

Corrections and Clarifications  
FITTskills – Global Supply Chain Management  
5<sup>th</sup> Edition (Version 5A)

### CORRECTIONS

Page	Reads	Should Read
63 – Table 4.3, “Service” column	“Changes in foreign port/airport”	“ <b>Charges</b> in foreign port/airport”
71 – Table 4.4, “Service” column	“Changes in foreign port/airport”	“ <b>Charges</b> in foreign port/airport”
73 – Table 4.5, “Service” column	“Changes in foreign port/airport”	“ <b>Charges</b> in foreign port/airport”
83 – under “Managing Manufacturing Performance”	“Two popular manufacturing-management strategies”	“Two popular manufacturing-management <b>concepts</b> ”
123 – under the bullet “LASH”	“A LASH (lighter aboard ship) is a specialized container ship carrying a lighter (a specialized massive crane, which is used to load and discharge the containers over the stern).”	“A LASH (lighter aboard ship) is a specialized container ship carrying a lighter.”
149 – under “Freight Forwarders”	“Freight forwarders can provide or arrange a number of services on behalf of a shipper, as a principle or as an agent.”	“Freight forwarders can provide or arrange a number of services on behalf of a shipper, as a <b>principal</b> or as an agent.”
179 – Table 10.1, definition of PLCM	“Product lifecycle management (PLM) systems are often combined with enterprise resource planning (EPR)...”	“Product lifecycle management (PLM) systems are often combined with enterprise resource planning ( <b>ERP</b> )...”

### CLARIFICATIONS

Page	Clarification
5 – second paragraph under “What is Global Supply Chain Management?”	<b>Added a new sentence:</b> “Other aims include increasing the speed by which your product reaches your customers, as well as flexibility in dealing with customer transactions.”
6 – bulleted list under “The benefits of global supply management”	<b>Rephrased first bullet:</b> “Just-in-time (JIT) manufacturing (reducing inventory levels, overall costs, product variability and production times, and also improving product quality)”
11 – bulleted list at top of page	<b>Rephrased list:</b> “- make to stock (produced and stored, awaiting customer orders); - make to order (constructed in response to a customer order); - configure to order (partially manufactured the product and completed it after a firm customer order is received); or - engineer to order (manufactured a product to unique specifications provided by a customer)”
14 – first paragraph under “Barcoding and RFID tags”	<b>Added a new sentence at the end of the paragraph:</b> “Also, barcoding and other representations of information save companies administrative time, as they allow for easier processing of materials.”
81 – under “Materials Requirements Planning (MRP)”	<b>Changed:</b> “To prepare an MPS using MRP, several input are required:” <b>to</b> “To effectively use MRP, several inputs are required:”
81 – under “Scheduling steps”	<b>Added another bullet for:</b> “Machine and human resource needs”
	<b>Added a new paragraph:</b> “Machine and human resource needs determines and schedules the exact requirements for the production activity from a machinery and personnel perspective.”

83 – under “Managing Manufacturing Performance”	<b>Changed:</b> “Discrete manufacturing is typically low-volume manufacturing” <b>to</b> “Discrete manufacturing is typically, but not always, low-volume manufacturing”
83 – under “Total quality management”	<b>Added a new sentence to beginning of last paragraph:</b> “TQM could include practices for achieving efficiency, solving problems, imposing standardization, and regulating design, and other aspects of business or production processes. TQM also aims to assure quality...”
97 – top of page	<b>Changed:</b> "a capital investment that has been made to meet a company's business need" <b>to</b> "fixed assets that have been made to meet a company's business needs."
97 – under “Inventory levels”, third bullet	<b>Changed</b> “plus product orders” <b>to</b> “plus purchase orders”
99 – under “Fixed-location systems”	<b>Changed:</b> “The organization of a fixed-location system enables companies to employ systems such as first-in, first-out when stocking orders.” <b>to</b> “The organization of a fixed-location system enables companies to employ systems such as first-in, first-out when stocking orders, although such a system requires an appropriate storage arrangement to allow for accessibility (for example, multiple shelves or bins).”
134 – after section “Rating shipments”	<b>Added a new section</b> called “Weight break”, providing definition of the term and how to calculate.
167 – Table 9.1	<b>Added a new row:</b> “Recycle - Items that need to be disposed in an appropriate manner. For example, tires or car batteries”